

PASSsystem Device Requirements

Version 11 – 17 October 2017

The following update explains compatible and tested devices for use with PASSsystem.

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| Smartphones | Describes smartphones for use with PASSsystem |
| Tablets | Describes tablets for use with PASSsystem |
| Web Browser | Describes the browser for use with PASSsystem |
| Televisions & Monitors | Describes other devices to display PASSsystem |

Smartphones

Please ensure your smartphone meets these minimum requirements:

- The PASSsystem is only compatible with **iOS** or **Android** phones.
- The lowest Android operating system that we currently support is **KitKat** (V4.4).
- From 1st June 2018 The PASSsystem will no longer be supported on devices running versions of Android prior to 5.0. We recommend using **Android v6.0** or above.
- The lowest iOS operating system that we currently support is iOS 9.0.
- From 1st June 2018 The PASSsystem will no longer be supported on devices running versions of iOS prior to 10.0. We recommend using **iOS v10.0** or above.
- The lowest device memory that we currently support is **1GB or higher**.
- We recommend using a device with memory **2GB or higher**.
- The minimum screen size that we can support is **3 inches**.
- The minimum recommended screen resolution is **480 x 800 pixels**.
- The **data usage** of the app will vary depending on the number of documents and images downloaded.

Tablets

Please ensure your device meets these minimum requirements:

- The PASSsystem is only compatible with **iOS** or **Android** tablets.
- The lowest Android operating system that we currently support is **KitKat** (V4.4).
- From 1st June 2018 The PASSsystem will no longer be supported on devices running versions of Android prior to 5.0. We recommend using **Android v6.0** or above.
- The lowest iOS operating system that we currently support is iOS 9.0.
- From 1st June 2018 The PASSsystem will no longer be supported on devices running versions of iOS prior to 10.0. We recommend using **iOS v10.0** or above.
- The lowest device memory that we currently support is **1GB or higher**.
- We recommend using a device with memory **2GB or higher**.
- The minimum recommended screen resolution is **1280 x 800 pixels**.
- WiFi or 3G/4G ready
- The **data usage** of the app will vary depending on the number of documents and images downloaded.

Web Browser

PASSsystem is supported on the latest version of **Google Chrome**.

Televisions & Monitors

You may wish to display The PASSsystem via a web browser on a TV or Monitor in your office. Your SMART enabled television must allow the use of **Google Chrome**.

Please note: televisions are not governed by the same levels of security and risk management software.

Choosing devices

In order to utilise The PASSsystem fully within your office, you will need to consider the different devices that you wish to use moving forward. We recommend that any **managers/supervisors** responsible for completing assessments use a **tablet** as opposed to a smartphone, as this will provide a better user experience. All **Care Workers** are able to use **smartphones** to complete visits out in the field.

We recommend contacting **Grapevine Telecom**, who deal with O2, EE and Vodafone contracts. They have a dedicated phone number and will be happy to discuss the best type of contract for you and your office(s). Their telephone number is **01761 258 715**.

Smartphones

We recommend the **Samsung Galaxy Core Prime** as this device is not only NFC compatible, but we can also remotely view what a Care Worker is seeing on these phones, should they have any questions whilst becoming familiar with the system.

Some offices have decided to get their Care Workers to **use their own devices** and make a small contribution towards their monthly device bills instead of purchasing devices for them. This decision lies entirely with you. If you decide to do this, please note that the app is only compatible with **Android** and **iOS** devices, and it uses around **200mb of data per month**.

Tablets

As mentioned, we recommend that any managers/supervisors that are responsible for completing assessments use a tablet as opposed to a smartphone. Here are some decisions that you will need to make regarding the type of tablet you can buy:

- Choosing **Wi-Fi only** tablets mean that you can only connect to the Internet by using a Wi-Fi connection. You are able to use these tablets effectively with The PASSsystem: however you will not be able to upload/update information until you are connected to a Wi-Fi connection.
- Choosing **3G enabled** tablets mean that you can connect to the Internet via 3G whilst out completing visits, meaning that you will be able to upload/update out in the field as long as you have signal and data is included in your contract.