

## Job Description: QA Engineer

Position Type: Permanent.

Location: Farnborough head office (with remote working options).

Benefits include: 25 days holiday + 3 additional days over Christmas, life insurance, company

pension scheme, Cycle-to-Work scheme, free non-fiction book scheme.

Working Hours: Full time.

Start date: ASAP.

# Our mission is to create innovative technology solutions and provide ongoing support that improves the delivery of care

We're looking for a dynamic, flexible, results oriented professional to join a team of highly skilled engineers who deliver polished features on a consistent basis to our care management platform. We work in a high paced environment, deploying code every two weeks to thousands of users.

#### You will:

- Be directly responsible for the testing and quality assurance processes make sure that the features are shipped optimally, and product stays healthy once they hit production.
- Design test strategy write test plans and test code this is hands-on QA engineering role, and you will be directly involved in the design and testing of new features, writing, reviewing and testing code.
- Insist on the highest standards and create functional and engaging features that will delight our users.
- Support the on-call 24/7 rota for the product and meet agreed SLAs for MTTR.
- Provide mentorship and feedback to teammates to make your team the best version of itself. Motivate and encourage everyone to give their best work.
- Report to the QA Lead own the quality of the product for the in-house and outsourced teams.
- Enjoy breaking software in a creative way.
- Be flexible and have an ability to work across projects.
- Be quality focused while keeping on top of deadlines and raising concerns at all stages of the SDLC.
- Have a keen eye for detail.
- Have a perspective on software quality beyond functionality, considering the end user experience to support delivery of a first-class application.
- Poses excellent communication skills, including the ability to manage up.
- Have strong roots in agile working with a desire for collaborative work with product and development teams.

#### You are:

• A self-starter who has a burning desire to use data for good, at a company that creates and manages an essential service to the care sector.

- Someone who enjoys working in a new setup where you will have a key role in defining our processes and solution architecture as we build our platform out.
- Organised and pro-active, with strong attention to detail and willingness to challenge the status quo.
- A natural team player, who enjoys working collaboratively with colleagues to solve new, complex problems.
- Flexible and adaptable, with a "can do" approach and solid problem-solving skills.
- Focused on delivery, with a desire to see what you produce delivering value in the real world.
- Always curious.

#### You have:

- 5+ years' experience of testing Mobile and Web based applications.
- Experience of testing Offline first applications.
- Strong knowledge of mobile platforms and ability to identify and cover platform specific issues.
- Ability to develop test packs from scratch and contribute to existing test packs.
- Strong manual testing skills including.
- Experience of working in a fast-paced agile environment.
- Strong communications skills.
- Ability to work under pressure to deadlines.
- String experience testing SaaS, mobile and web apps in production.
- Familiar with git and/or git-flow, Bitbucket, JIRA, Confluence, Bitrise, Opsgeniue, Bugfender.

### You may have:

- Experience of API Testing.
- Experience of Automation Testing preferably with Test Café, XCTest and Espresso.
- Expert Knowledge of Agile methodologies.
- Good understanding of material design, WCAG and offline first UX/UI.